

Course Catalog



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High Reliability Training



Critical Steps*

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Critical Steps and its Attributes*
How to Think about Human Performance Risk*
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Risk Important Actions*
Performing Critical Steps*
Managing Critical Steps*
Annual Refresher*

Coaching to Enhance Performance®

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Coaching Human Performance & Safety
Shaping the Behaviors you want in your Organization
Enhancing your Observation Skills
Reinforcement and Interventions
CTEP Observation and Feedback Process
Measuring Outcomes of Coaching
CTEP Summary
CTEP Worker Awareness
Annual Refresher

HOP Event Reporting & Analysis (HERA)*

Introduction to HERA Process*
HERA Data Collection*
Quick HOP Event Initial Response*
Active & Latent Pathways to Harm*
Full HERA Investigation*
Summary and Understanding*
Annual Refresher*

Trigger Training®

Triggers Defined and Described
Organizational Weaknesses
Questioning Attitude
STOP When Uncertain
Summary and Check for Understanding
Annual Refresher
Triggers - Mining Industry

*Supervisor Version Available

Human Performance Fundamentals

Introduction to HOP Principles and Practices
HOP Fundamental Principles
Human Error
Error Precursors and Traps
Performance Modes - GEMS Model
Managing Risk with Defense-in-Depth
Introduction to System Weaknesses
Risk Management and Critical Steps
Risk Important Actions
Introduction to HOP Core Tools

Human Performance Tools*

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Peer Checking*
Formal Communication*
Procedure Use and Adherence*
Two Minute (Rule) Drill*
Introduction to Pre-Work Discussions*
Stop When Unsure and Questioning Attitude*
Correct Component Verification*
Prework Discussion*
HOP Core Tools Final Exam/Refresher*

Peer to Peer Coaching*

Introduction to Peer Coaching*
The Peer Coaching Process*
Stop Work Authority/ Responsibility*
Peer Coaching Summary*
A Leader's Role for Peer Coaching*

Precision Execution

Closing the Risk Perception Gap
Defense in Depth "The CBS Strategy"
Critical Steps & Risk Management
Risk Important Actions
Precision Execution Module
Summary and Check for Understanding
Annual Refresher



High Reliability Training



EQ 101 - Emotional Intelligence for Thought Leaders

Introduction
What is Emotional Intelligence?
Assessment Areas
Emotional Intelligence Predicts Performance



General Industry Series

New Hire Orientation - General Industry

Safety Measures

Housekeeping

Hazard Communication

Emergency Action Plan

Fire Safety

Exit Routes

Walking and Working Surfaces

Machine Guarding

Defensive Driving

Material Handling

Emergency Response

Lockout/ Target

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Alcohol Awareness Marijuana Awareness Drugs and Testing

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Back Safety - Sitting and Lifting

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Communicable Disease Safety

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OSHA Right to Know

Employer Responsibilities Right to Safety Workplace Whistle Blower Protection

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Types of Hazards Training and Fit Incident Prevention

Personal Protective Equipment - Hearing Protection

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Personal Protective Equipment - Respirator Protection

Types of Respirators Fit testing Incident Prevention

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Identifying Risk Factors and Warning Signs Violence Prevention and Reporting Protecting Yourself and Others

Preventing Workplace Violence For Supervisors

Legal Considerations and Risk Assessment Communication, Conflict Resolution, and Reporting Employee Training and Education Policies, Procedures, and Emergency Planning

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Housekeeping Practices Wet and Slippery Surfaces Workplace Obstacles Preventative Measures

Slips, Trips, and Falls - Walking and Working Surfaces

Hazard Identification Fall Protection Inspection and Training

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Why People May Not Use Their Stop Work Authority

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What is a Two Minute Drill? Two Minute Drill Operations

Unsafe Acts

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New Hire Orientation - Construction

Safety Measures Housekeeping Fall Protection Portable Ladders Scaffolding **Electrical Safety Defensive Driving** Hazard Communication Personal Protective Equipment Bloodborne Pathogens Lockout / Target Hand and Power Tools Compressed Gas Cylinders Material Handling Rigging and Cranes Fire Prevention **Confined Space** Injury Reporting Substance Abuse

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Ammonia Storage and Handling
Ammonia Incident Management
Ammonia PPE
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What is Asbestos? Asbestos Hazards Asbestos Training Exposure Prevention and Protection

Asbestos Awareness for Supervisors

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Compressed Gas Cylinders

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Hazardous Weather
Accidents and Breakdowns

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Types of Distractions Potential Distractions Driver Focus

Defensive Driving - Speed Kills

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Winter Driving

Dump Truck

Pre-Work Inspection
Driving Safely
Site and Operational Safety

Electrical Safety

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Excavator Safety

Excavator Components Operator Responsibility Workplace Awareness Incident Prevention

Excavation and Trenching

Understanding Excavation and Trenching Site Preplanning Protective Systems Additional Hazards and Protections

Fall Protection

Accident Prevention Workplace Hazards Common Equipment



Fire Extinguisher

How a Fire Extinguisher Works Types of Extinguishers How to use an Extinguisher Hydrostatic Testing

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Forklift Certification
Forklift Operations
The Fulcrum
Workplace Hazards
Forklift Maintenance

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Forklift Inspection Operation and Stability Incident Prevention

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Hand and Power Tools -Circular Saws

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Circular Saws Jig Saws Incident Prevention

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Hand and Wrist Injuries - Carpal Tunnel Syndrome

What is Carpal Tunnel Syndrome? Common Causes Prevention and Recovery

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Globally Harmonized System GHS Safety Data Sheets Personal Protective Equipment

Hazard Communications - Safety Data Sheets

Globally Harmonized System GHS Safety Data Sheets Container Labeling



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General Laboratory Safety Personal Protective Equipment Chemical Hazards Biological Hazards Physical Hazards Safety Hazards

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Ammonia Awareness

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Ammonia PPE
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Autoclaves and Sterilizers -Laboratory Series

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How a Fire Extinguisher Works Types of Extinguishers How to use an Extinguisher Hydrostatic Testing

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Application and Use Risks and Exposures Incident Prevention



Laboratory Series

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Glassware Selection and Inspection Proper Glassware Usage Cleaning and Storage

Hazard Communications for Laboratories

What is Hazard Communications? The Globally Harmonized System Safety Data Sheets (SDS) The Chemical Hygiene Plan Labeling and Other Forms of Warning Chemical Storage and Transfer

Hydrogen Sulfide

Exposure Controls What is Hydrogen Sulfide? Workplace Assessment Emergency Action Plan

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Eye and Face Protection PPE Assessment Respiratory Protection

Safety Showers & Eye Washes -Laboratory Series

Eye Wash Stations Incident Prevention Safety Showers



Kitchen Safety

Workplace Introduction Knife Safety Slips, Trips, and Falls Burn Safety Workplace Violence

Kitchen Safety - Burns

Where Burns Happen Avoiding Burns First Aid for Burns

Kitchen Safety - Food Safety

Food Sanitation Bloodborne Pathogens Foodborne Diseases

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Kitchen Operations How Incidents Occur Other Potential Hazards

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OSHA Recordkeeping & Reporting

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The OSHA 300 Forms
The Final Rule

OSHA Recordkeeping & Reporting - 300 Forms

OSHA Form 300 OSHA Form 300A OSHA Form 301

OSHA Right to Know - Orientation

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Personal Protective Equipment -Eye and Face Protection

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Personal Protective Equipment - Hearing Protection

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Personal Protective Equipment - Respirator Protection

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Americans with Disabilities Act (ADA) for Employees

ADA Fundamentals Navigating the ADA Reporting Process

Americans with Disabilities Act (ADA) for Supervisors

Protections and Prohibitions Reasonable Accommodations Notification Process Hiring and Managing Disabled Employees

Anti-Bribery and Corruption

Global Laws and Regulations Identifying Public Officials and their roles "Anything of Value" Facilitation Payments Preventing Bribery and Corruption

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Diversity, Equity and Inclusion for Employees

What is DEI? What is Implicit Bias? Prejudice and Microaggressions DEI Learning Tactics

Diversity, Equity and Inclusion for Supervisors

What is DEI? What is Implicit Bias? Prejudice and Microaggressions DEI Learning Tactics

Drug Free Workplace Program for Employees

Impact of Substance Abuse
How People Use Alcohol and Drugs
Understanding Addiction
Signs and Symptoms of Abuse
Family and Coworker Impact
Employee Rights
Specific Drugs of Abuse
Employee Training

Drug Free Workplace Program for Employees

Drug Free Workplace Policies in Tennessee
Substance Abuse and Addiction
Recognizing Signs and Symptoms
Documenting and Reporting Substance Abuse
Streamlining Communication & Upholding Confidentiality
Reasonable Suspicion Testing
Confronting Employees in Substance Use Situations
Employee Assistance Program (EAP)

Ethical Interviewing Practices for Fair Hiring

Return to Work Employee Procedures

Candidate Categories and Anti-Discrimination Laws Inclusivity in Job Advertisements Fair Hiring Process Continuous Improvement and Best Practices

Family and Medical Leave Act (FMLA)

FMLA Compliance Employee Rights and Eligibility Employer Obligations

Health Insurance Portability and Accountability Act (HIPAA)

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Best Practices for PWFA Compliance
Legal Implications of Non- Compliance with the PWFA

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What is Cadmium? Cadmium Exposure Personal Protective Equipment

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General Industry Series

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Two Minute Drill

What is a Two Minute Drill? Two Minute Drill Operations

Unsafe Acts

What is an Unsafe Act? Types of Incidents Unsafe Act Prevention



Back Safety

How Your Back Works Causes of Back Pain Safe Lifting and Sitting Prevention and Relief

Back Safety - Sitting and Lifting

How Sitting Hurts Lifting in Pain Posture and Health Proper Lifting Techniques

Ergonomics

Musculoskeletal Disorders Workplace Conditions Hazard Control

Office Safety - Ergonomics

Musculoskeletal Disorders Workplace Conditions Hazard Controls



Ammonia Awareness

What is Ammonia?
Ammonia Regulations
Ammonia Storage and Handling
Ammonia Incident Management
Ammonia PPE
Health Effects and First Aid

Benzene Awareness

What is Benzene?
Benzene Exposure
Personal Protective Equipment

Cadmium Awareness

What is Cadmium? Cadmium Exposure Personal Protective Equipment

Dibromochloropropane (DBCP) Awareness

What is Dibromochloropropane? Dibromochloropropane Exposure Personal Protective Equipment

Ethylene Oxide Awareness

What is Ethylene Oxide? Ethylene Oxide Exposure Personal Protective Equipment

Hexavalent Chromium

What is Hexavalent Chromium? Hexavalent Chromium Exposure Personal Protective Equipment

Hydrogen Sulfide

What is Hydrogen Sulfide? Exposure Controls Workplace Assessment Emergency Action Plan

Latex Standard

Latex Prevention Latex Protection Latex Use



Cybersecurity for Employees

E-mail and Browsing Practices Data Protection Mobile Devices Incident Reporting

Cybersecurity for Supervisors - Data Security and Privacy Policies

Asset Identification
Developing a Privacy Policy
Protecting Your Data
Incident Mitigation

Cybersecurity for Supervisors - Employee Practices and Policies

Employee Policies Fraud Protection E-mail Security



Defensive Driving

Vehicle Inspection
Defensive Driving Basics
Distracted and Impaired Driving
Road Rage
Nighttime Driving
Hazardous Weather
Accidents and Breakdowns

Defensive Driving - Distracted Driving

Types of Distractions Potential Distractions Driver Focus

Defensive Driving - Hazardous Weather

How Friction Works Types of Hazardous Weather Winter Driving

Defensive Driving - Speed Kills

How Speeding Kills The Stopping Distance Environmental Hazards How Speeding Costs



Electrical Safety

How Electricity Works Ground Fault Protection Hazard Recognition

Office Safety - Electrical Safety

Types of Electricity How Electricity Works Electricity Hazards Working Safely



Hand and Power Tool Series

Hand and Power Tools

Types of Tools Tool Maintenance Guards and Switches Power Safety

Hand and Power Tools -Circular Saws

Chop Saw Miter Saw Radial Saw Prevention and Response

Hand and Power Tools -Hand Held Saws

Circular Saws
Jig Saws
Incident Prevention

Hand and Power Tools - Table Saw

Table Saw Mechanics Point of Operation Kickback and Particles Incident Prevention



Hazard Communications

Globally Harmonized System GHS Safety Data Sheets Personal Protective Equipment

Hazard Communications - Safety Data Sheets

Globally Harmonized System GHS Safety Data Sheets Container Labeling

Hazard Communications - Solvent Safety

Solvent Hazards Solvent Exposure Accident Prevention

Hazard Communications For Supervisors

Hazard Communication Responsibilities Hazardous Chemical Inventory Safety Data Sheets (SDS) What is Hazard Communications? Written Plan Employee Training



Aerial Work Platforms

Types of Aerial Work Platforms Aerial Work Platform Inspection Aerial Work Platform Operation Incident Prevention

Crane Safety

Types of Cranes OSHA Requirements Inspection and Handling Material Handling

Crane Safety - Crane Mechanics

Parts of a Crane Crane Attachments Crane Hazard Prevention

Dump Truck

Pre-Work Inspection Driving Safely Site and Operational Safety

Excavator Safety

Excavator Components Operator Responsibility Workplace Awareness Incident Prevention

Excavation and Trenching

Understanding Excavation and Trenching Site Preplanning Protective Systems Additional Hazards and Protections

Forklift Operator Orientation For Supervisors

How to Train Driver Evaluation Accident Prevention Workplace Hazards Report an Accident

Forklift Operator

Types of Forklifts
Forklift Certification
Forklift Operations
The Fulcrum
Workplace Hazards
Forklift Maintenance

Forklift Operator - Operator Safety

Codes of Practice Counterbalance and Stability Forklift Inspection Attachments and Platforms

Forklift Operator - Straddle Stackers

Forklift Inspection Operation and Stability Incident Prevention Report an Accident

Front End Loader

Forklift Inspection Operation and Stability Incident Prevention Report an Accident

Scissor Lift Aerial Platform

Scissor Lift Components
Scissor Lift Inspection
Operational Guidelines
Hazards and Incident Prevention

Skid Steer Loaders

What are Skid Steers? Safety Features Entry and Exit Accident Prevention



Personal Protective Equipment Series

Personal Protective Equipment

Types of PPE
Workplace Hazards
Accident Prevention
Eye and Face Protection
Types of Hazards
Training and Fit
Incident Prevention

Personal Protective Equipment -Eye and Face Protection

Types of Hazards Training and Fit Incident Prevention

Personal Protective Equipment - Hearing Protection

Ears and Sound Exposure Controls Hearing Conversation

Personal Protective Equipment -Laboratory Series

Eye and Face Protection PPE Assessment Respiratory Protection

Personal Protective Equipment - Respiratory Protection

Respirator Definitions Respirator Program Respirator Selection Respirator Fit Testing Program Evaluation



Supervisor Series

American Disabilities Act (ADA) for Supervisors

Protections and Prohibitions Reasonable Accommodations Notification Process Hiring and Managing Disabled Employees

Asbestos Awareness For Supervisors

What is Asbestos?
Asbestos Hazards
Asbestos Training
Exposure Prevention and Protection

Cybersecurity for Supervisors - Data Security and Privacy Policies

Asset Identification
Developing a Privacy Policy
Protecting Your Data
Incident Mitigation

Cybersecurity for Supervisors - Employees Practices and Policies

Employees Policies Fraud Protection E-mail Security Mobile Devices

Drug Free Workplace Program for Supervisors

Drug Free Workplace Policies
Substance Abuse and Addiction
Recognizing Signs and Symptoms
Documenting and Reporting Substance Abuse
Streamlining Communication & Upholding Confidentiality
Reasonable Suspicion Testing
Confronting Employees in Substance Use Situations
Employee Assistance Program (EAP)
Return to Work Employee Procedures

Forklift Operator Orientation For Supervisors

How to Train Driver Evaluation Accident Prevention Workplace Hazards Report an Accident

Hazard Communications For Supervisors

Hazard Communication Responsibilities Hazardous Chemical Inventory Safety Data Sheets (SDS) What is Hazard Communications? Written Plan Employee Training

How to Develop a Safety Program -The Company Commitment

How to Develop Culture How to Educate Management How to Maintain Awareness

How to Develop a Safety Program - Workplace Risks and Hazards

Workplace Assessment Workplace Survey Workplace Review

How to Develop a Safety Program - Plans and Process

Prevention and Control Written Plans Emergency Action Plan

Incident Investigation

Investigation Principles Investigation Cause Investigation Program Investigation Process



Supervisor Series

Laboratory Safety Orientation For Supervisors

Hierarchy of Controls Chemical Hazards Chemical Hygiene Plan Exposure Determination Hazard Communication Standard

OSHA Recordkeeping & Reporting

Training Records
The OSHA 300 Forms
The Final Rule

OSHA Recordkeeping & Reporting - 300 Forms

OSHA Form 300 OSHA Form 300A OSHA Form 301

Pregnant Workers Fairness Act for Supervisors

What is the Pregnant Workers Fairness Act?
Final Rule for the PWFA
Employee Rights and Protections
Employer Responsibility
Best Practices for PWFA Compliance
Legal Implications of Non- Compliance with the PWFA