# CAPABILITY How to Build an Online Course

## **Identify Learning Objectives**

Define the core skills or knowledge the learners should acquire by the end of the course. Align objectives with business goals or compliance requirements.

#### **Conduct Audience Analysis**

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Understand the demographics, skill levels, and learning preferences of your target audience to ensure content relevance and engagement.

# **Outline the Course Structure**

Break the content into logical sections or modules. Organize topics in a way that builds progressively, starting with foundational concepts.

#### **Develop Engaging Content**

Create videos, slides, quizzes, and interactive elements that cater to different learning styles. Keep content concise, visually appealing, and engaging.

# Incorporate Assessments and Activities

Design quizzes, exercises, and knowledge checks throughout the course to reinforce learning and ensure knowledge retention.

# Select the Right Platform

Utilize Capability or another training platform that supports multimedia,

progress tracking, reporting and an easy to use user experience.

## Design the User Experience (UX)

Ensure the course interface is intuitive and user-friendly, with seamless navigation and clear instructions for learners.

#### Pilot the Course

Run a test with a small group to gather feedback on content clarity, engagement, and technical performance.

#### Launch and Promote

Roll out the course to the target audience, utilizing email campaigns, internal communications, and social media to drive participation.

#### **Monitor and Update**

Track learner progress and feedback, updating content regularly to stay current with evolving industry standards or learner needs.